



CompuGroup™
Medical

What's New in

CGM webPRACTICE v2025.4.0

Final Release Notes

November 12, 2025

CGM webPRACTICE

Table of Contents

Introduction	3
New Features and Enhancements	4
Summary of Action Required Items.....	4
Summary of Changes to Document.....	4
Billing	5
Reports	5
Tables.....	6
Transactions.....	8
Invoice Billing.....	10

INTRODUCTION

This document provides an overview of new features, resolutions, and enhancements available in the release of CGM webPRACTICE v2025.4.0. Each section defines the specific feature and/or enhancement associated with the new CGM webPRACTICE release, as well as any resolved issues.

NEW FEATURES AND ENHANCEMENTS

This section is not meant to be cumulative and only contains information associated with the CGM webPRACTICE v2025.4.0 release.

Note: You will need to complete the *****Action Required***** items (where applicable) to make sure your system functions properly with this updated version.

As with all updates, for all new menu functionality, you will need to identify which users you want to have access to the new menu functions. Then, you must activate the new menus using the *Model User Menus* function located on the *System, User Management* menu. You must also set the security level that you want on the new menus using the *Change Function Security* function located on the *System, User Management, Function Security Menu*.

Summary of Action Required Items

Page #	Function	Action
6	Load the HCPCS Codes	Load the updated file if applicable
6	Import RVU Unit Values	Load the updated file if applicable
6	Import Fee Schedules	Load the updated files if applicable
6	Load the AMA CPT® Codes	Load the updated file if applicable

Summary of Changes to Document

Preliminary Release Notes were released Nov 4, 2025.

Section	Function	Added/Deleted/Revised

Billing

Print Transmission File (*Billing > Insurance Billing Functions > Electronic Claims > Print Transmission File*)

Print Transmission Journal (*Billing > Insurance Billing Functions > Electronic Claims > Print Transmission Journal*)

The reports have been enhanced to print the **Superbill #** directly below the patient's name. The report heading on the Transmission Journal report was also corrected. Previously it printed *Transmission File* instead of *Transmission Journal*.

08-19-2025		EASTSIDE MEDICAL												Page 1			
		Transmission Journal in Alphabetic Order															
		37 [5010] - Humana ANSI															
Claims as of 08-19-2025																	
Patient Name & Number		Sec	RFDR#	Date	Code	Mod	TS	Per	Dr/Ins	Dr	Loc	Diagnosis	A	Mlt	MEDG	CT	Amount

HUM HUMANA																	
25903 - WHITE SAMANTHA		1		06-30-25	99214		1		1/1		11	R00.2	Y	1	N	P	325.00
Superbill #659824		1		06-30-25	G0403		9		1/1		11	R00.2	Y	1	N	P	18.68
Insurance Dr. Provider #: 123456789																	
Total Amount Filed for Doctor # 1 - CATHY CASTNER, MD, DO																343.68	
Total Amount Filed for Carrier																343.68	
Total Amount Filed for this Date																343.68	
Total Amount Filed for Form 37 [5010]																343.68	
Total Amount Filed for this Report																343.68	
End of Report. Billing/Insurance/E-Claims/Reports/Journal																	
Requested by MGR and completed at 7:37AM on Aug 19 2025																	

Reports

Detailed Ins Proc Analysis by Type of Service to Excel (*Reports > Insurance Related Reports > Insurance Statistical Reports > Insurance Procedure Analysis Reports > Detailed Ins Proc Analysis by Type of Service to Excel*)

An **Include Ins Pmt/Adj Detail** option has been added to this report, which will print the **Carrier Type** in a column for each payment and/or adjustment.

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z		
1	25-Sep-25																										
2	EASTSIDE MEDICAL																										
3	Detailed Ins Analysis by Type of Service to Excel																										
4	Sorted by Type of Service for All Insurance Classes																										
5	From 08-01-2025 Through 09-25-2025																										
6	Includes Patient Payments & Adjustments																										
7	For All Plan Codes, All Carriers, All Service Types, All Procedure Codes																										
8																											
9	Ins Carrier	Ins Carrier Description	Plan Code	Class	Type of Service	Type of Service Description	Location	Location Description	ID #	Patient Name	Svc Date	Acct Date	Per Dr	CPT	Mod	RVU	BG	Charges	Adjustment	Type	Ins for Payment/Carrier	Pmt Date	Pmt Code	Pmt Amount	Adj Date	Adj Code	Adj Amount
10	BC	BCBS OF CLEVELAND	0	NONE	1	MEDICAL CARE	1	MAIN OFFICE	26329	Allen, Violet	9/8/2025	9/8/2025	CATHY CA	99214			AET	325	BC	P	9/8/2025	BC	-50	9/8/2025	BC	-219.59	
11	BC	BCBS OF CLEVELAND	0	NONE	2	SURGERY	1	MAIN OFFICE	26329	Allen, Violet	9/8/2025	9/8/2025	CATHY CA	10081			AET	385.55	BC	P	9/8/2025	BC	-50	9/8/2025	BC	-90.47	
12	AET	AETNA	AET	NONE	1	MEDICAL CARE	1	MAIN OFFICE	26693	Dash, Robert	8/1/2025	8/21/2025	CATHY CA	99214		2.99	VIP	325	AET	P	8/21/2025	AET	-5	8/21/2025	AET	-15	
13	AET	AETNA	AET	NONE	1	MEDICAL CARE	1	MAIN OFFICE	26693	Dash, Robert	8/2/2025	8/21/2025	CATHY CA	36415		0	VIP	150	AET	P	8/21/2025	AET	-5	8/21/2025	AET	-45	
14	AET	AETNA	AET	NONE	1	MEDICAL CARE	1	MAIN OFFICE	26597	Johnson, Noah	9/12/2025	9/15/2025	CATHY CA	99214		2.99	AET	325	AET	P	9/15/2025	AET	-8	9/15/2025	AET	-120	
15	AET	AETNA	AET	NONE	1	MEDICAL CARE	1	MAIN OFFICE	26597	Johnson, Noah	9/12/2025	9/15/2025	CATHY CA	36415		0	AET	10	AET	P	9/15/2025	AET	-2	9/15/2025	AET	-7	

Tables

Load the HCPCS Codes (*Tables > Procedure Code Table > Load the HCPCS Codes*) ***Action Required***

Updates to the 2025 HCPCS data files, effective July 1, 2025 and October 1, 2025 are available. To receive the updated codes, you must load the 2025 file.

Import RVU Unit Values (*Tables > Relative Value Schedule Table > Import RVU Unit Values*) **Action Required**

The Centers for Medicare and Medicaid Services (CMS) have updated the 2025 Medicare Relative Value Unit files (RVUs) effective July 1, 2025 and October 1, 2025 are available. To receive the updated codes, you must load the 2025 file.

Import Fee Schedules (*Tables > Fee Schedule Tables > Import Fee Schedules*) ***Action Required***

The Centers for Medicare and Medicaid Services (CMS) have released the following Fee Schedules:

- 2025 Medicare Physician Fee Schedule, effective July 1, 2025 and October 1, 2025
- 2025 Medicare Clinical Laboratory Fee Schedule, effective July 1, 2025 and October 1, 2025
- 2025 Medicare DME Fee Schedules; Prosthetics/Orthotics and Supplies (DMEPOS), effective July 1, 2025 and October 1, 2025

The updated files are available for import by selecting 2025 in the **Fee Schedule Year** list and the applicable file name in the **Fee Schedule File** list.

Load the AMA CPT® Codes (*Tables > Procedure Code Table > Load the AMA CPT® Codes*)

The 2025 **PLA** CPT codes effective July 1, 2025 and October 1, 2025 are available. The PLA codes are Vaccine Specific CPT Codes for Coronavirus Immunizations and can be loaded by selecting the Pathology and Lab code category.

Maintain Doctor Codes (*Tables > Doctor Code Table > Maintain Doctor Codes*) and **Maintain Group Taxonomy Numbers** (*Tables > Doctor Code Table > Provider Number Table > Group Taxonomy Number Table > Maintain Group Taxonomy Numbers*)

The updated Taxonomy Codes, effective October 1, 2025, have been released.

Tables (cont.)

Maintain ANSI CARC/RARC Codes (*Tables > ANSI CARC/RARC Table > Maintain ANSI CARC/RARC Codes*)

The updated Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC), effective July 1, 2025, have been released.

Import and Post ERA Files (*Transactions > Electronic Remittance Advice (ERA) > Import and Post ERA Files*)

The updated CAQH CORE code combinations for Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC) and the associated Business Scenarios have been updated. The mandatory compliance date for the updated codes is September 1, 2025.

Transactions

Procedure Entry Function (Transactions > Procedure Entry Function)

A new **Recalculate Chg Amts** Action Column button has been added, which allows you to update charge amounts automatically if a fee schedule is added after charges are stored in *Unposted Procedures*. For example, many lab interface clients may receive multiple charges for a single new patient on the same day, and the fee schedule prices are not sent over with the charges. After the user updates the patient's account and/or the Department Code for the Employer with the fee schedule, they can use the **Recalculate Chg Amts** Action Column button to update the prices to reflect the correct fee schedule amounts before posting the unposted procedures.

Procedure Entry Function			
Store	Name	25903 - WHITE, SAMANTHA	
History	Date	09-24-2025	DOB: 12-21-1977 (47) F
Add a Case	Batch #	n/a	
Check Codes	Case		
Recalculate Chg Amts	Per Dr	1	1 - CATHY CASTNER, MD, DO (1)
	Ins Dr	1	1 - CATHY CASTNER, MD, DO (1)

Daily Register (Transactions > Transaction Journals > Daily Register)

A new **Include Payment Breakdown** check box has been added, so when you print this report to Excel you can select if you want the payments separated into two columns for **Ins Pmts** and **Pt Pmts**, which will also include an **Ins Carrier Type** column that indicates the carrier that made the insurance payment; **P**-primary, **S**-secondary or **T**-tertiary.

Daily Register			
Sort by	Date	✓	
Print Patient Detail	<input checked="" type="checkbox"/>		
Sort Order	<input type="radio"/> Alphabetic <input checked="" type="radio"/> Numeric		
Print Transaction Detail	<input checked="" type="checkbox"/>		
Print Applied to Transactions	<input type="checkbox"/>		
Description or Superbill #	<input checked="" type="radio"/> Procedure Description <input type="radio"/> Superbill #		
Include Payment Breakdown	<input type="checkbox"/>		
Print By	<input checked="" type="radio"/> Accounting Date <input type="radio"/> Service Date ✓		
Print from Date	09-16-2025		
Print through Date	09-16-2025		

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	EASTSIDE MEDICAL																					
2	Daily Register																					
3	From 08-01-2025 Through 09-17-2025																					
4	Sorted by Accounting Date																					
5	Acct Date	Service Date	Actual Date/Time Posted	Acct#	Patient	Guarantor	Code	Description	Superbill #	CGM PAY	Per Dr	Ins Dr	Ref Dr	Location	Billing Group	Ins Carrier	Ins Carrier Type	Charge	Adjustment	Ins Pmt	Pt Pmt	Balance
6	8/21/2025	8/21/2025	8/21/2025 16:20	26623	Dash, Khloe	Dash, Khloe	80050	GENERAL HEALTH PANEL			1	1	ALT	1	1	CIG	P	150				17127.1
7	8/21/2025	8/20/2025	8/21/2025 12:29	26693	Dash, Robert	Dash, Robert	10081	I-D PILONIDAL CYST COMP			1	1	ALT	1	1	VIP	AET	P	385.55			9400.75
8	8/21/2025	8/1/2025	8/21/2025 12:29	26693	Dash, Robert	Dash, Robert	99214	OFFICE O/P EST MOD 30 MIN			1	1	ALT	1	1	VIP	AET	P	325			9400.75
9	8/21/2025	8/2/2025	8/21/2025 12:29	26693	Dash, Robert	Dash, Robert	36415	COLL VENOUS BLD VENIPUNCTURE			1	1	ALT	1	1	VIP	AET	P	150			9400.75
10	8/21/2025	8/21/2025	8/21/2025 12:32	26693	Dash, Robert	Dash, Robert	AET	AETNA Pmt			1	1	ALT	1	1	VIP	AET	P			-5	9400.75
11	8/21/2025	8/21/2025	8/21/2025 12:32	26693	Dash, Robert	Dash, Robert	AET	AETNA Pmt			1	1	ALT	1	1	VIP	AET	P			-5	9400.75
12	8/21/2025	8/21/2025	8/21/2025 12:32	26693	Dash, Robert	Dash, Robert	AET	AETNA Pmt			1	1	ALT	1	1	VIP	AET	P			-5	9400.75
13	8/21/2025	8/21/2025	8/21/2025 12:32	26693	Dash, Robert	Dash, Robert	AET	AETNA ADJ			1	1	ALT	1	1	VIP	AET	P		-20		9400.75
14	8/21/2025	8/21/2025	8/21/2025 12:32	26693	Dash, Robert	Dash, Robert	AET	AETNA ADJ			1	1	ALT	1	1	VIP	AET	P		-15		9400.75
15	8/21/2025	8/21/2025	8/21/2025 12:32	26693	Dash, Robert	Dash, Robert	AET	AETNA ADJ			1	1	ALT	1	1	VIP	AET	P		-45		9400.75

Transactions (cont.)

Transaction Journals to Excel – Payments (*Transactions > Transaction Journals > Transaction Journals to Excel-Payments*)

A new **Include Payment Breakdown** check box has been added, so when you print this report to Excel you can select if you want the payments separated into two columns for **Ins Pmts** and **Pt Pmts**, which will also include an **Ins Carrier Type** column that indicates the carrier that made the insurance payment; **P**-primary, **S**-secondary or **T**-tertiary.

Transaction Journals To Excel

Print from date

Print Through Date

Print By ☒ Accounting Date ☐ Service Date

Include Payment Breakdown ☒

Batch Number

Default Last Batch ☒

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	
1	2-Oct-25																							
2	EASTSIDE MEDICAL																							
3	Transaction Journals to Excel - Payments																							
4	From Accounting Date 08-01-2025 Through 09-17-2025																							
5	User	Acct #	Guarantor Name	Patient Identifier	Pmt Acct Date	Payment Date	Actual Date Posted	Actual Time Posted	Code	Check #	Ins Pmt Amount	Pt Pmt Amount	Unapplied	Ins Carrier Code	Ins Carrier Name	Ins Carrier Type	Acct Date of Paid Transaction	Service Date of Paid Transaction	Actual Date Transaction Posted	Pt Name	Procedure Code of Paid Transaction	User of Paid Transaction	Description of Paid Transaction	
6	MGR	26858	Hansen, Grana		8/5/2025	4/22/2025	8/5/2025	06:42AM	VISA			20					4/21/2025	4/22/2025	4/25/2025	Grana	99012	MGR	OVEST LEV 2	
7	MEL	26693	Dash, Robert	12555	8/21/2025	8/21/2025	8/21/2025	12:32PM	AET		5			0	AET	AETNA	P	8/21/2025	8/20/2025	8/21/2025	Robert	10081	MEL	I-D PILONIDAL CYST
8	MEL	26693	Dash, Robert	12555	8/21/2025	8/21/2025	8/21/2025	12:32PM	AET		5			0	AET	AETNA	P	8/21/2025	8/1/2025	8/21/2025	Robert	99014	MEL	OVEST LEV 4
9	MEL	26693	Dash, Robert	12555	8/21/2025	8/21/2025	8/21/2025	12:32PM	AET		5			0	AET	AETNA	P	8/21/2025	8/2/2025	8/21/2025	Robert	36415	MEL	BLOOD DRAW
10	ANBARIN	26588	Dash, Kimberly	1259654848	8/22/2025	8/22/2025	8/22/2025	10:02AM	CC			15					8/21/2025	8/21/2025	8/21/2025	Kimberly	99014	MGR	OVEST LEV 4	
11	ANBARIN	26588	Dash, Kimberly	1259654848	8/25/2025	8/25/2025	8/25/2025	01:46PM	CIG	8949	279.56			0	CIG	CIGNA	P	8/1/2025	8/24/2025	8/25/2025	Kimberly	06015	MGR	RADIATION TX DELIVER

Invoice Billing

Generate/Print Patient Statements (*Billing > Generate/Print Patient Statements*)

Added a new **Include Prev. Printed Invoices** check box, so you can select if you want to automatically reprint any invoices that still have a balance owing.

Generate/Print Patient Statements	
Alpha or Numeric	<input type="radio"/> Alphabetic <input checked="" type="radio"/> Numeric
From Invoice Billing Acct	<input type="text"/>
Through Invoice Billing Acct	<input type="text"/>
Include Prev. Printed Invoices	<input type="checkbox"/>