

What's New in

CGM webPRACTICE v2025.4.0

Final Release Notes

November 12, 2025

CGM WEDPRACTICE



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INTRODUCTION

This document provides an overview of new features, resolutions, and enhancements available in the release of CGM webPRACTICE v2025.4.0. Each section defines the specific feature and/or enhancement associated with the new CGM webPRACTICE release, as well as any resolved issues.



NEW FEATURES AND ENHANCEMENTS

This section is not meant to be cumulative and only contains information associated with the CGM webPRACTICE v2025.4.0 release.

Note: You will need to complete the ***Action Required*** items (where applicable) to make sure your system functions properly with this updated version.

As with all updates, for all new menu functionality, you will need to identify which users you want to have access to the new menu functions. Then, you must activate the new menus using the *Model User Menus* function located on the *System, User Management* menu. You must also set the security level that you want on the new menus using the *Change Function Security* function located on the *System, User Management, Function Security Menu*.

Summary of Action Required Items

Page #	Function	Action
6	Load the HCPCS Codes	Load the updated file if applicable
6	Import RVU Unit Values	Load the updated file if applicable
6	Import Fee Schedules	Load the updated files if applicable
6	Load the AMA CPT® Codes	Load the updated file if applicable

Summary of Changes to Document

Preliminary Release Notes were released Nov 4, 2025.

Section	Function	Added/Deleted/Revised



Billing

Print Transmission File (Billing > Insurance Billing Functions > Electronic Claims > Print Transmission File) **Print Transmission Journal** (Billing > Insurance Billing Functions > Electronic Claims > Print Transmission Journal)

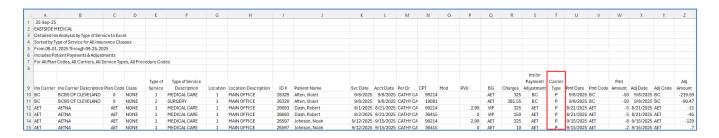
The reports have been enhanced to print the **Superbill #** directly below the patient's name. The report heading on the Transmission Journal report was also corrected. Previously it printed *Transmission File* instead of *Transmission Journal*.

08-19-2025 EASTSIDE MEDICAL Pag Transmission <mark>Journal</mark> in Alphabetic Order 37 [5010] - Humana ANSI										Page 1				
Claims as of 08-19-2025														
Patient Name & Number	Sec RFDR#	Date	Code	Mod	TS	Per Dr	r/Ins Dr	Loc	Diagnosis	А	Mlt	MEDG	СТ	Amount
HUM HUMANA														
25903 - WHITE SAMANTHA Superbill #659824	1	06-30-25	99214		1		1/1	11	R00.2	Y	1	N	Р	325.00
	1	06-30-25	G0403		9		1/1	11	R00.2	Υ	1	N	P	18.68
		urance Dr. al Amount				CATHY	CASTNER,	MD, D	0					343.68
	Tota Tota	al Amount al Amount al Amount al Amount	Filed for Filed for	this Da Form 37	ate 7 [5010	9]								343.68 343.68 343.68 343.68
End of Report. Billing/Inst Requested by MGR and complete														

Reports

Detailed Ins Proc Analysis by Type of Service to Excel (Reports > Insurance Related Reports > Insurance Statistical Reports > Insurance Procedure Analysis Reports > Detailed Ins Proc Analysis by Type of Service to Excel)

An **Include Ins Pmt/Adj Detail** option has been added to this report, which will print the **Carrier Type** in a column for each payment and/or adjustment.





Tables

Load the HCPCS Codes (Tables > Procedure Code Table > Load the HCPCS Codes) ***Action Required***

Updates to the 2025 HCPCS data files, effective July 1, 2025 and October 1, 2025 are available. To receive the updated codes, you must load the 2025 file.

Import RVU Unit Values (Tables > Relative Value Schedule Table > Import RVU Unit Values) **Action Required**

The Centers for Medicare and Medicaid Services (CMS) have updated the 2025 Medicare Relative Value Unit files (RVUs) effective July 1, 2025 and October 1, 2025 are available. To receive the updated codes, you must load the 2025 file.

Import Fee Schedules (Tables > Fee Schedule Tables > Import Fee Schedules) ***Action Required***

The Centers for Medicare and Medicaid Services (CMS) have released the following Fee Schedules:

- 2025 Medicare Physician Fee Schedule, effective July 1, 2025 and October 1, 2025
- 2025 Medicare Clinical Laboratory Fee Schedule, effective July 1, 2025 and October 1, 2025
- 2025 Medicare DME Fee Schedules; Prosthetics/Orthotics and Supplies (DMEPOS), effective July
 1, 2025 and October 1, 2025

The updated files are available for import by selecting 2025 in the **Fee Schedule Year** list and the applicable file name in the **Fee Schedule File** list.

Load the AMA CPT® Codes (Tables > Procedure Code Table > Load the AMA CPT® Codes)

The 2025 PLA CPT codes effective July 1, 2025 and October 1, 2025 are available. The PLA codes are

Vaccine Specific CPT Codes for Coronavirus Immunizations and can be loaded by selecting the Pathology and Lab code category.

Maintain Doctor Codes (Tables > Doctor Code Table > Maintain Doctor Codes) and
Maintain Group Taxonomy Numbers (Tables > Doctor Code Table > Provider Number Table > Group
Taxonomy Number Table > Maintain Group Taxonomy Numbers)

The updated Taxonomy Codes, effective October 1, 2025, have been released.



Tables (cont.)

Maintain ANSI CARC/RARC Codes (Tables > ANSI CARC/RARC Table > Maintain ANSI CARC/RARC Codes)
The updated Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC),
effective July 1, 2025, have been released.

Import and Post ERA Files (*Transactions > Electronic Remittance Advice (ERA) > Import and Post ERA Files*)

The updated CAQH CORE code combinations for Claim Adjustment Reason Codes (CARC) and Remittance

Advice Remark Codes (RARC) and the associated Business Scenarios have been updated. The mandatory

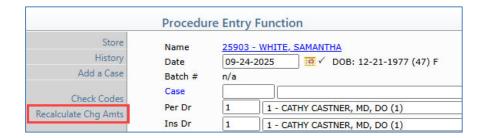
compliance date for the updated codes is September 1, 2025.



Transactions

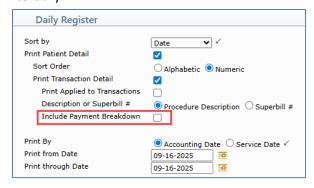
Procedure Entry Function (*Transactions > Procedure Entry Function*)

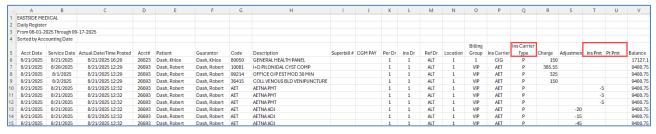
A new **Recalculate Chg Amts** Action Column button has been added, which allows you to update charge amounts automatically if a fee schedule is added after charges are stored in *Unposted Procedures*. For example, many lab interface clients may receive multiple charges for a single new patient on the same day, and the fee schedule prices are not sent over with the charges. After the user updates the patient's account and/or the Department Code for the Employer with the fee schedule, they can use the **Recalculate Chg Amts** Action Column button to update the prices to reflect the correct fee schedule amounts before posting the unposted procedures.



Daily Register (*Transactions > Transaction Journals > Daily Register*)

A new **Include Payment Breakdown** check box has been added, so when you print this report to Excel you can select if you want the payments separated into two columns for **Ins Pmts** and **Pt Pmts**, which will also include an **Ins Carrier Type** column that indicates the carrier that made the insurance payment; **P**-primary, **S**-secondary or **T**-tertiary.



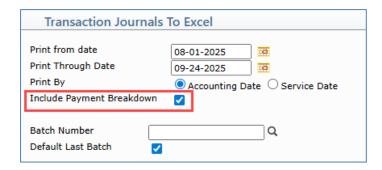


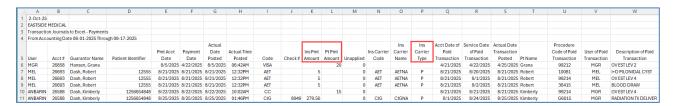


Transactions (cont.)

Transaction Journals to Excel – Payments (*Transactions > Transaction Journals > Transaction Journals to Excel-Payments*)

A new **Include Payment Breakdown** check box has been added, so when you print this report to Excel you can select if you want the payments separated into two columns for **Ins Pmts** and **Pt Pmts**, which will also include an **Ins Carrier Type** column that indicates the carrier that made the insurance payment; **P**-primary, **S**-secondary or **T**-tertiary.







Invoice Billing

Generate/Print Patient Statements (Billing > Generate/Print Patient Statements)

Added a new **Include Prev. Printed Invoices** check box, so you can select if you want to automatically reprint any invoices that still have a balance owing.

